

# Cookie Policy

## Scope of this policy

1. Knowles Industries (**we** or **us** or **our**) uses cookies when you visit our website, [www.knowlesindustries.co.uk](http://www.knowlesindustries.co.uk). (the **Website**) to help customise the Website and improve your experience using the Website
2. This policy applies between you, the user of this Website, and us, Knowles Industries, the owner and provider of this Website
3. When you visit the Website, and before our Website places cookies on your computer, you will be presented with a message bar requesting your consent to set those cookies. By giving your consent to the placing of cookies, you are enabling us to provide a better experience and service. You may, if you wish, deny consent to the placing of these cookies; however, certain features of the Website may not function fully or as intended.
4. This cookie policy should be read alongside, and in addition to our Privacy Policy, which can be found at [www.knowlesindustries.co.uk](http://www.knowlesindustries.co.uk)

## What are cookies?

5. A cookie is a small text file placed on your computer by this Website when you visit certain parts of the Website and or when you use certain features of the Website
6. This Website may place and access certain cookies on your computer. We use these cookies to improve your experience of using the Website.
7. Cookies do not usually contain any information that personally identifies you, the Website user. However, personal information that we store about you may be linked to the information obtained from and stored in cookies. For more information on how such personal information is handled and stored, refer to our Privacy Policy which is available online at [www.knowdesindustries.co.uk](http://www.knowdesindustries.co.uk)

## Types of cookies

8. This Website uses the following cookies

| Type of cookie                 | Purpose   |
|--------------------------------|---|
| Strictly necessary cookies     | These are cookies that are required for the operation of the Website. They include, for example, cookies that enable you to log into secure areas of the Website, use a shopping cart or make use of e-billing services   |
| Analytical performance cookies | These cookies allow us to recognise and count the number of visitors and to see how visitors move around our Website when they are using it This helps us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily. |

|                       |  |
|-----------------------|--|
| Functionality cookies | These are used to recognise you when you return to our Website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region). By using the Website, you agree to our placement of functionality cookies          |
| Targeting cookies     | These cookies record your visit to our Website, the pages you have visited and the links you have followed. We will use this information to make our Website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose |

9. You can find a list of the cookies that we use in the attached Cookie Schedule.

10. We have carefully chosen these cookies and have taken steps to ensure that your privacy is protected and respected at all times.

#### How to control your cookies

11. You can choose to enable or disable cookies in your internet browser. By default, most internet browsers accept cookies but this can be changed. For further details, please see the help menu in your internet browser.

12. You can switch off cookies at any time, however, you may lose information that enables you to access the Website more quickly and efficiently.

13. It is recommended that you ensure that your internet browser is up-to-date and that you consult the help and guidance provided by the developer of your internet browser if you are unsure about adjusting your privacy settings.

14. For more information generally on cookies, including how to disable them, please refer to [aboutcookies.org](http://aboutcookies.org). You will also find details on how to delete cookies from your computer.

#### Changes to this policy

15. Knowles Industries reserves the right to change this cookie policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the cookie policy on your first use of the Website following the alterations

## Contact details

16. The Website is owned by Knowles Industries incorporated in England and Wales with registered number 12169012 whose registered office is at L&J House, The ELKOLET Centre, Mill Lane, Alton, Hampshire, GU34 2QG, England

17. You may contact us by email at [info@knowlesindustries.co.uk](mailto:info@knowlesindustries.co.uk)

This policy was created on 29 July 2023

## Cookie Schedule

### **Strictly necessary cookies**

We use the following strictly necessary cookies:

| <b>Name of cookie</b> | <b>Purpose of cookie</b>  |
|-----------------------|---|
| Essential Cookies     | These cookies enable core functionality such as security, verification of identity and network management. These cookies can't be disabled. |

### **Functionality cookies**

We use the following functionality cookies:

| <b>Name of cookie</b>        | <b>Purpose of cookie</b>  |
|------------------------------|---|
| Enable Functionality Cookies | These cookies collect data to remember choices users make to improve and give a more personalised experience. |

### **Analytical/performance cookies**

We use the following analytical/performance cookies:

| <b>Name of cookie</b>    | <b>Purpose of cookie</b>  |
|--------------------------|---|
| Enable Analytics Cookies | These cookies help us to understand how visitors interact with our website, discover errors and provide a better overall analytics. |

### **Targeting cookies**

We use the following targeting cookies:

| <b>Name of cookie</b>    | <b>Purpose of cookie</b>  |
|--------------------------|---|
| Enable Marketing Cookies | These cookies are used to track advertising effectiveness to provide a more relevant service and deliver better ads to suit your interests. |